

# A year in the life of GDPR: Statistics and stories from the ICO

An ICO survey in March 2019 saw 64% of Data Protection Officers 'agree' or 'strongly agree' that there has been an increase in customers / data subjects exercising their rights since the introduction of the General Data Protection Regulations (GDPR) on 25 May 2018. Here, we take a closer look at the impact of the GDPR on the ICO.



## Statistics at a glance

Data protection complaints received by the ICO in 2018-2019

41,767

204% of the number received in 2017-2018

Reports of personal data breaches received by the ICO in 2018-2019

14,084

426% of the number received in 2017-2018

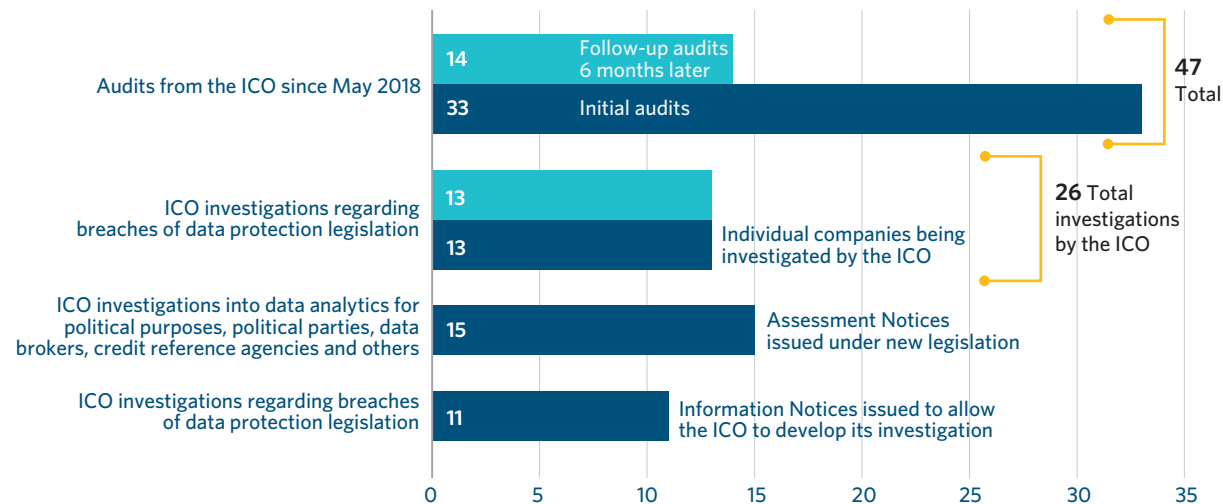
Comparison to the rest of the EU (2018-2019)



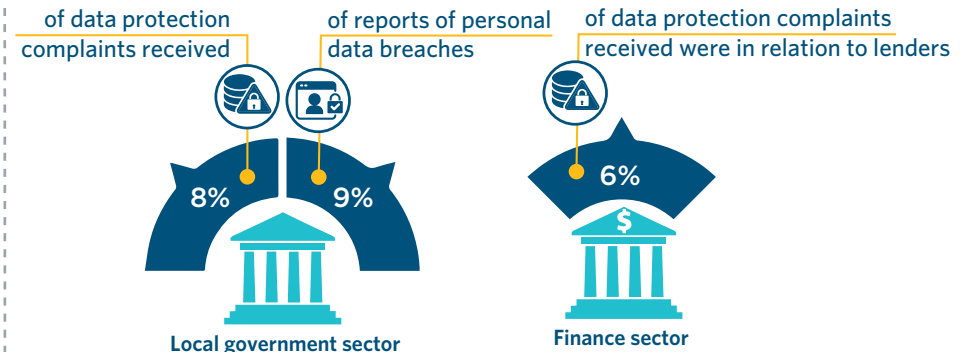
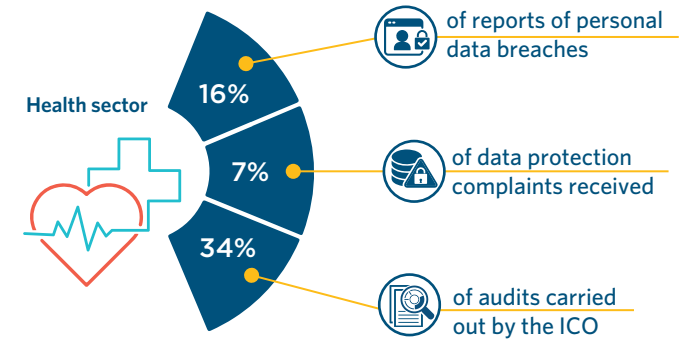
of data breach notifications in the EU were received by the ICO.



## Action taken by the ICO in 2018-2019



## Sector spotlight



The ICO has issued reprimands and warnings to organisations in the following sectors since the GDPR was introduced:

- Health
- Criminal justice
- Retail
- Central government
- Education
- Finance